QUALITY POLICY

Goal: generate products and provide services to our customers and all partners in a consistently high quality manner

1

Quality focus

- Execute the tasks right first time
- Minimize errors
- Correct mistakes and learn from them

2

Partner focus

- Everyone is a partner during our work – focus on mutual benefits
- Flexibly adjust to the partners' needs
- Incorporate feedback into all processes

3

Process level approach

- Systemize tasks
- Break down the processes into steps
- Monitor the execution of these steps
- Improve processes

4

Management commitment

- Company strategy and culture developed in line with the quality objectives
- Supporting continuous improvement

Result

- High quality
- Continuous improvement
- Customer / Partner satisfaction

with the active participation of all members of the team